

Dear Medicaid Beneficiaries, Advocates and Other:

North Country Transitional Living Services is part of a Performing Provider System (PPS) under New York State's Delivery Reform Incentive Payment (DSRIP) program. DSRIP focuses on health care system transformation, where providers work to improve and coordinate community based, primary care, mental health and preventative care services. The lead PPS organization in Lewis County is Central New York Care Collaborative, Inc. (CNYCC).

We participate in certain DSRIP projects in the CNYCC PPS, including the following:

- Behavioral Health Crisis Stabilization
- DSRIP Care Management
- Integrated Delivery System
- Primary Care/Behavioral Health Integration

If you have any questions, concerns or complaints about these DSRIP projects or the CNYCC PPS, please contact:

North Country Transitional Living Services at 315-782-1777, via email at tlscompliance@tlsnny.com;

OR

CNYCC's Compliance Officer at 315-703-2985, via email at laurel.baum@cnycares.org or via CNYCC's compliance hotline number at 855-343-5598, or online via CNYCC's compliance webpage at <https://cnycares.org/getinvolved/corporate-compliance/>.

All reports are treated with respect and may be made anonymously. No one will retaliate against any person making a report in good faith.

Thank you.